

# ATTENTION:

Detach the quick-reference card below to help you navigate the FS21 Automated Flight Service System (AFSS) telephone tree. See the other side for tips on getting the most out of your briefing. Perforated for use in chart- and flight-planning ring binders.

## AFSS TELEPHONE BRIEFING FLIGHT PLANNING TIPS

Use these shortcuts in place of voice recognition when calling **800-WX-BRIEF (800-992-7433)**:

- **Press 1** to speak to a Briefer; enter state code (see below).
- **Press 2** to issue, cancel, or amend Notams (authorized persons only).
- **Press 3** to listen to TIBS (transcribed information briefing service); enter state code.
- **Press 4** to record a Fast File Flight Plan.
- **Press 5** to hear Special Announcements.

### Additional telephone numbers:

- Clearance Delivery: .....888-766-8267
- TIBS direct line: .....877-4-TIBS-WX (877-484-2799); enter state code
- FAA's FSS Hotline: .....888-FLT-SRVC (888-358-7782); register complaint

### International access telephone numbers for U.S. Customs notification from areas in the Caribbean, Mexico, and South America:

- Fort Worth, Texas: .....817-697-6110
- Miami, Florida: .....305-233-2600
- Intra-Florida: .....800-432-4716, within Florida for international briefings to Caribbean, Mexican, and South American destinations
- Prescott, Arizona: .....928-583-6126

STATE	STATE CODE	STATE	STATE CODE
Alabama	AL or 25	Nebraska	NE or 63
Alaska	AK or 25	Nevada	NV or 68
Arizona	AZ or 29	New Hampshire	NH or 64
Arkansas	AR or 27	New Jersey	NJ or 65
California	CA or 22	New Mexico	NM or 66
Colorado	CO or 26	New York	NY or 69
Connecticut	CT or 28	North Carolina	NC or 62
Delaware	DE or 33	North Dakota	ND or 63
District of Columbia	DC or 32	Ohio	OH or 64
Florida	FL or 35	Oklahoma	OK or 65
Georgia	GA or 42	Oregon	OR or 67
Hawaii	HI or 44	Pennsylvania	PA or 72
Idaho	ID or 43	Puerto Rico	PR or 77
Illinois	IL or 45	Rhode Island	RI or 74
Indiana	IN or 46	South Carolina	SC or 72
Iowa	IA or 42	South Dakota	SD or 73
Kansas	KS or 57	Tennessee	TN or 86
Kentucky	KY or 59	Texas	TX or 89
Louisiana	LA or 52	Utah	UT or 88
Maine	ME or 63	Vermont	VT or 88
Maryland	MD or 63	Virgin Islands	VI or 84
Massachusetts	MA or 62	Virginia	VA or 82
Michigan	MI or 64	Washington	WA or 92
Minnesota	MN or 66	West Virginia	WV or 98
Mississippi	MS or 67	Wisconsin	WI or 94
Missouri	MO or 66	Wyoming	WY or 99
Montana	MT or 68		

FSS Complaint Hotline - 888-358-7782

AFSS TIPS



AIRCRAFT OWNERS AND PILOTS ASSOCIATION

# AFSS TELEPHONE BRIEFING TIPS AND TECHNIQUES

## AVOID LONG TELEPHONE HOLD TIMES

- Use numeric prompts (see front side) to access specific services.
- For even faster service, press “1” and say “any” for first available briefer anywhere in the country.

## GET A QUALITY PREFLIGHT BRIEFING

### Ask for the appropriate briefing:

**Outlook**—A synopsis of expected weather and flight restrictions more than six hours out and up to five days ahead.

**Standard**—An in-depth briefing that provides current and forecast weather, adverse conditions, winds aloft, notams, and temporary flight restrictions (TFRs).

**Abbreviated**—An updated briefing based on a previously received “Standard” briefing.

### Help the briefer help you:

- Have all flight plan information at your fingertips including correct airport and navaid identifiers, waypoints, and other relevant details.
- Ask for Local Notams and TFRs; don’t count on the briefer to automatically provide this information.
- Use phonetic alphabet pronunciation to avoid mistakes.
- Know how to express local times in Coordinated Universal Time (ZULU).

## MAKE SURE YOUR FLIGHT PLAN IS FILED

- Ask the briefer to confirm your flight plan has been accepted.
- Note the FSS you filed with and the airport identifiers used in the flight plan. This will help locate your flight plan if it is lost.

## IFR DEPARTURE

### Expedite Your IFR Clearance

- Use the new FS21 dedicated IFR Clearance Delivery Telephone Number **(888-766-8267)** when departing IFR from a non-towered airport that does not have a remote communication frequency.

## PROBLEMS? REPORT THEM IMMEDIATELY

If you experience poor performance with flight service, register your complaint with the FAA at **888-FLT-SRVC (888-358-7782)**. AOPA reviews these complaints weekly to ensure problems are addressed.

## WEATHER AND FLIGHT PLANNING SOURCES

AOPA Online Weather .....[www.aopa.org/members/wx](http://www.aopa.org/members/wx)  
AOPA’s Real Time Flight Planner .....[www.aopa.org/flight\\_planner/intro](http://www.aopa.org/flight_planner/intro)  
Aviation Digital Data Service .....<http://adds.aviationweather.noaa.gov>  
CSC DUATS .....[www.duats.com](http://www.duats.com)  
DTC DUAT .....[www.duat.com](http://www.duat.com)

See AOPA online ([www.aopa.org/afss](http://www.aopa.org/afss)) for additional FS21 information and updates.

